OLD VIC

PHILANTHROPIC MEMBERSHIP TERMS & CONDITIONS

Thank you for choosing to support The Old Vic — we really value your philanthropic Membership.

These terms and conditions relate to **Premium Friends, Bronze Circle, Silver Circle, Gold Circle and Platinum Circle Membership levels** purchased on or after 02 November 2026.

Duration of Membership
Membership lasts for one year from the date of purchase. You can upgrade your Membership at any time during the year. Please contact the Development Office for further information.

Membership Use
Memberships are for personal use and are not intended for businesses. Please see our website for information on our range of Corporate Memberships.

Membership logins may not be shared with anyone who is not the named Member. Breach of this term may result in your Membership being terminated.

Membership Activation
Memberships purchased by one-off payments online or over the phone are active immediately and Memberships purchased online by Direct Debit will take up to two working days to be activated. An automatic confirmation email will be sent to those purchasing Memberships online to serve as proof of purchase. Memberships purchased by paper form and sent by post will take up to seven working days after reception to be activated. A confirmation email will be sent to let you know your Membership has been activated.

Membership Benefits
All Memberships at The Old Vic are philanthropic in nature and help support The Old Vic's fundraising efforts. Each level of giving offers a range of benefits in return for this generous support.

Bronze Circle Members receive eight complimentary tickets during the 12 months covered by their annual support. Silver Circle Members receive 10 complimentary tickets during the 12 months covered by their annual support. Gold and Platinum Circle Members receive 12 complimentary tickets during the 12 months covered by their annual support. Complimentary tickets are subject to availability and are limited to four tickets per production.

Complimentary Members tickets are normally secured in Band A, B and C seating on all productions (or equivalent during the In The Round season). The Development team will endeavour to secure best available seats for Members, and, where possible and available, may source seating in premium areas of the auditorium on select performances subject to management's discretion. Complimentary tickets may be used at any point throughout the Season for main stage productions. Please note we are unable to carry over unused tickets from one year's allocation to the next. House seats for sold-out productions

can be purchased subject to allocations specified in your Membership benefits and we require three date options to be able to fulfil requests. Premium Friends do not receive complimentary tickets.

Tickets to events included within your Membership package will be taken from your annual allocation where applicable. Whilst we always invite the cast and creative team to relevant Membership events, please note that their presence is subject to availability. **We cannot guarantee that any particular artist will be present at a Membership event.**

The Old Vic reserves the right to limit the number of tickets Members may purchase during priority booking on a production-by-production basis. Individual Members may not make group bookings for more than nine tickets at any one time. Should you need more than nine tickets please call our Box Office (0344 871 7635) for availability on larger group bookings.

For a full list of benefits please refer to the Membership pages on our website.

Gift Aid

Membership fees on Bronze Circle level and above are split between a benefit portion and a donation. Please see our Membership pages for the exact split on each level. The donation portion is a suggested amount to which Gift Aid provisions apply, and you may purchase the benefits separately if you prefer not to make a philanthropic donation (only those who make a philanthropic donation will be recognised as supporters of The Old Vic). Alternatively, you may also choose to gift the entire amount of your Membership as a pure donation with no complimentary benefits expected in return, having completed a valid Gift Aid declaration.

Please note if you would like to make your donation via CAF or via a charitable foundation and take up benefits, payment must be made separately from personal sources for the benefits portion of your Membership.

The value of Premium Friends benefits are within the Gift Aid threshold and therefore the full Membership is considered pure donation and applicable for Gift Aid if eligible.

Gift Memberships

All levels of Membership can be purchased as a gift. If you would like to take out a gift Membership for someone else, or activate a gift Membership you have received, please contact the Development Office at members@oldvictheatre.com in order to arrange this.

We reserve the right to run separate appeals that may include specific benefits other than those cited above.

Renewals

We will contact you approximately one month before your Membership is due for renewal, detailing the expiry date of your current Membership and any further actions you may need to take in order to renew your support.

Direct Debits

If you choose to make your annual donation by Direct Debit, we will give you 14 days' notice of your upcoming Direct Debit charge and automatically renew your support after **12** months and collect the monies, unless you notify us otherwise. If your Direct Debit payment is rejected or cancelled, we will contact you to arrange alternative payment.

Conditions of Refunds
If you change your mind about becoming a supporter, you may request a refund if you notify the Development Office in writing within 14 days of purchase. After this period, Memberships are not refundable.

Donations
Pure donations do not include any benefits and do not qualify for an annual Membership. Please contact the Development Office if you have made a donation and would like to convert it into a Membership. If you have made a donation in error, please contact us within 14 days and we can arrange a refund.

Data Protection and Privacy
In order to administer your Membership we manage your personal information securely, in accordance with our Privacy Policy. We will use your personal information to provide you with all information, benefits and services specific in your Membership.

If you have provided us with an email address, then email rather than post will be our primary contact method. You can update your mailing preferences by logging in and choosing 'Manage Account' on our website, by emailing members@oldvictheatre.com or by telling our Development team over the phone or in person.

Please advise the Development Office on 020 7981 0982 or at members@oldvictheatre.com if your contact details change to ensure you receive all relevant information.

Our Culture
All visitors to The Old Vic, including Members and their guests, are expected to behave appropriately and to treat our staff, cast and creative teams with respect and kindness. The Old Vic is a theatre that is inclusive, welcoming and happy. Anyone who does not uphold this culture will be kindly asked to leave.

Please note, photos and filming are not permitted at Membership events.

In exceptional circumstances, we may refuse Membership where we consider doing so is in the best interests of The Old Vic, our staff, casts or creatives.

We reserve the right to amend these Terms & Conditions at any time.

Contact Information
For ticket bookings, event RSVPs, and to discuss your Membership please contact:
Nathan Hay, Individual Giving Officer
(T 020 7981 0982, E members@oldvictheatre.com)

To discuss making a new gift or other ways to support please contact:
Panni Kanyuk, Head of Philanthropy and Individual Giving
(T 020 7928 2651, E panni.kanyuk@oldvictheatre.com)

The Development Office is open on weekdays from 10am-6pm and the team can be reached by telephone, email or letter. Details are shown below.

For out-of-hours urgent ticketing requests, please contact Box Office on 0344 871 7628. Unless a prearranged appointment has been made, Members are not able to visit the office in person.

Address: Development Office, The Old Vic, The Cut, London, SE1 8NB

Phone: 020 7981 0982
Email: members@oldvictheatre.com

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The Old Vic Theatre Trust 2000 is a registered charity no. 1072590.
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